

Terms of Service

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Related documents	RanchOn Privacy Policy; RanchOn TankBoss Two-Year Limited Warranty; RanchOn TankBoss Battery Safety Statement; RanchOn TankBoss Installation Guide; TankBoss Price List

The Short Version

Out here a handshake still means something. These Terms are the handshake, written down. Here is what they come down to.

- **TankBoss tells you what your tanks are doing. It cannot promise you will always know.** It runs on sunlight and a battery, and it reports over cell and satellite networks and a cloud platform that we don't own. Any of those can fail, and sometimes nobody knows until a reading is late.
- **You still need to check your water.** TankBoss means fewer trips to the tank, not none.
- **Your ranch data is yours.** We hold it for you. The Privacy Policy explains how we handle it.
- **Your subscription renews until you cancel, and you can cancel any time.**
- **Not right for your place? Return it within 15 days.** No restocking fee and no collection fee. And if a Device can't connect when you first set it up, we take it back at our cost.
- **The Warranty covers the hardware. What we owe you beyond that is limited.** Sections 16 and 17 are in capital letters because Texas law requires it, not because we are shouting.
- **If something goes wrong, call us first.** Most problems are fixed with a phone call and a trip in the truck.

This summary is not part of the contract. Where it differs from the sections below, the sections below control.

1. Who We Are and What These Terms Cover

These Terms of Service (“Terms”) are an agreement between you and RanchOn, LLC (“RanchOn,” “we,” “us”), a Texas limited liability company. They govern:

- buying Devices and accessories from us;
- your subscription to, and use of, the Service; and
- your use of the RanchOn mobile app and our website at ranchonllc.com.

“You” means the person or business that buys a Device, opens an account, or uses the Service. If you accept these Terms for a business, as most customers do, you confirm you have authority to bind it.

1.1 Accepting These Terms

You accept these Terms by checking the box that says so when you create your account in the RanchOn app. If you buy from us before then, you also accept them when you sign for Devices delivered by us or a sales representative, or when you check the box at checkout if you buy online. These Terms are posted at ranchonllc.com/legal and available on paper on request. If you do not want to accept them, you may return Devices you bought from us under Section 8.

1.2 Changes to These Terms

We may change these Terms. Every version will show its effective date.

- **Material changes** — anything that reduces what we provide, raises what you pay, or limits your rights — will be sent to you by text or email at least 30 days before they take effect, and we will ask you to accept them in the app.
- If you do not accept a material change, you may cancel, and we will refund any unused full months of a prepaid year. Until you accept or cancel, the earlier Terms continue to apply through the end of your current billing period; after that, you will need to accept the new Terms to keep using the Subscription Services.
- Changes that only add to what we provide, or that the law requires, may take effect when posted.
- A change never applies to a dispute that arose before it.

Continuing to use the Service is not how we will claim you agreed to a material change.

2. Definitions

- **Device** — a RanchOn TankBoss™ tank monitoring device, including its enclosure, sensors, solar panel, and battery pack.
- **AC Power Kit** — the optional AC power accessory described in the Warranty.
- **Readings** — the values a Device reports, as described in the Privacy Policy.
- **Activation** — the first time a Device registered to your account delivers a Reading you can see in the app.
- **Alert** — a text message or in-app notification, or a push notification if we offer them, sent when a condition you have set is met.
- **Subscription Services** — the network connectivity, cloud platform, data hosting, Alerts, and app access you pay for on a recurring basis.

- **Service** — the Devices, the RanchOn mobile app, our website, the Subscription Services, and our support.
- **Price List** — the TankBoss Price List published at ranchonllc.com/pricing, which states the prices of Devices, accessories, and the Subscription Services. Your quote or invoice states the price of your order.
- **Ranch Data** — the account information, Readings, alert history and settings, and Device locations in your account.
- **Related Documents** — the RanchOn Privacy Policy, the RanchOn TankBoss Two-Year Limited Warranty, the RanchOn TankBoss Battery Safety Statement, and the RanchOn TankBoss Installation Guide.

3. Your Account

- You must be at least 18 and able to enter a binding contract.
- Your mobile number is your account identifier. Keep it current: if it changes or is disconnected, Alerts sent by text will not reach you.
- You may invite family members, hands, or managers to your account. You are responsible for what they do in it, for making sure they accept these Terms, and for removing their access when they leave.
- Keep your sign-in secure, and tell us right away if you think someone has access who should not.

4. What TankBoss Is — and What It Is Not

This is the most important section of these Terms. Please read it.

TankBoss is a **supplemental monitoring aid**. It reports what its sensors observe and delivers that information over networks and platforms that other companies operate.

4.1 Not a substitute for checking your water

You remain solely responsible for any livestock in your care, for making sure they have water, and for any tank, water supply, or property you monitor. TankBoss is designed to reduce how often you need to check, not to replace knowing your own operation. **Do not rely on TankBoss as your only way of knowing whether livestock have water, or whether a tank is about to run dry or overflow.**

4.2 Not a safety or emergency system

The Service is not a life-safety system, an emergency notification system, a fail-safe, or a monitored alarm service. It is not designed, tested, or certified for any use where failure could cause death or injury to a person.

4.3 Not a control system

A Device reports; it does not act. A Device may report a pump's state, but reporting it is not controlling it. **Do not use Readings or Alerts as the automatic trigger for any pump, valve, gate, feeder, or other equipment**, and do not connect the Service to anything that takes physical action without a person deciding. If you do, it is entirely at your own risk and Section 17 applies in full.

4.4 What the Service depends on

Readings and Alerts reach you through, at minimum, a solar panel and battery exposed to the weather, a cellular network or — where none is available — a satellite network, a cloud platform, and a text-message provider, run by the companies listed in Section 15. Any of them can be slow, degraded, or down, and some outages will not be visible to us until you tell us.

5. Readings and Alerts

5.1 Reporting interval

Devices report at intervals, not continuously. They are designed to report at least six times a day, and as often as 40 or more times a day in sunny, warm conditions. They report less often, or not at all, when battery charge is low — after extended cloudy or cold weather, for example — or when no network can be reached. A change in a tank is not visible until the next successful report.

5.2 Accuracy

Readings are measurements, not certainties. Ice, debris, foam, sediment, tank shape, sensor placement, and damage can all affect them. We do not promise that any Reading is accurate to a particular tolerance.

5.3 Alerts are not guaranteed

WE DO NOT GUARANTEE THAT ANY ALERT WILL BE GENERATED, DELIVERED, DELIVERED ON TIME, OR RECEIVED. Alerts depend on your Device having power and signal, on your alert settings being correct, on the cloud platform and text-message provider operating, on your carrier delivering the message, and on your phone being on, in coverage, and not blocking us.

5.4 Your responsibilities for Alerts

You are responsible for:

- setting your alert conditions and recipients, and reviewing them when your operation changes;
- **checking after installation that Readings appear in the app, and that your alert settings and recipients are correct;**
- keeping your mobile number current, confirming with the app's test message that it receives our texts — again whenever the number changes — and not blocking our messages;
- watching the app for Devices that have stopped reporting; and
- acting on Alerts yourself. We do not watch your account or act for you.

5.5 Text alerts

You turn text alerts on or off in the RanchOn app. By turning them on, you agree to receive automated tank alert text messages from RanchOn, LLC at your login phone number. Consent is not required for any purchase.

- Message frequency varies with your Devices and alert settings.
- Message and data rates may apply.

- Reply **STOP** to any message to stop text messages from RanchOn. Reply **START** to resume. Reply **HELP** for help, or contact us.
- You may also withdraw consent by turning text alerts off in the app, or by telling us in any other reasonable way.
- Carriers are not liable for delayed or undelivered messages.

Stopping text alerts means tank alerts no longer reach you by text. Make sure another way of receiving Alerts is turned on first. How we handle your mobile number is described in the Privacy Policy.

6. Connectivity and Coverage

- Devices connect over a cellular network where one is available, and by satellite where none is. We may also send some reports by satellite when a cellular network is available, to confirm the satellite connection is working.
- A satellite connection depends on the Device having a clear view of the sky, and reports sent by satellite may take longer to arrive.
- **We do not offer a coverage check before purchase, and we do not guarantee coverage at any location, now or in the future.** Whether a Device can connect at a site is settled at Activation; Section 8.2 covers a Device that cannot.
- Carriers change, degrade, and retire networks. If a network change leaves a Device unable to connect and no alternative is available, Section 19.3 applies.
- We may change network providers at any time.

7. Buying a Device

- **Where to buy.** You may buy Devices and accessories from us directly or through a sales representative, and, where available, online or from an authorized RanchOn reseller. If you buy from a reseller, the reseller's price and terms of sale apply to that purchase; these Terms govern your account, the Subscription Services, and your use of the Service.
- **Price.** When you buy from us, Devices and accessories are sold at the Price List prices stated on your quote, invoice, or order confirmation. Multi-Device discounts apply only to Devices bought together in one order.
- **Payment.** For Devices and accessories: by card through the payment processor listed in Section 15, by check payable to RanchOn, LLC, or in cash. A cash or check payment counts as paid to us once you have a RanchOn receipt for it. Subscription fees are charged only to a card on file. If a check is returned unpaid, we may charge the fee the law allows.
- **Taxes.** Prices on the Price List do not include sales tax. We add any sales tax due to your invoice and subscription charges unless you give us a completed exemption certificate before you pay. If you give us a completed certificate after you pay, we refund the sales tax on qualifying purchases if your exemption number was valid on the date of sale. If you claim an exemption, you are responsible for it being valid, and for any tax, penalty, and interest if it is not.
- **Orders.** Every order is subject to our acceptance.
- **Sales representatives.** Our independent sales representatives sell only to farmers and ranchers, for agricultural use, and by buying through one you confirm that is your purpose. Representatives

take orders for RanchOn; you buy from RanchOn, not from the representative. A representative cannot change these Terms, the Price List, or any Related Document, and cannot make any promise on our behalf that is not in them. A representative may help you install a Device and set up the app, but you create your own account, accept these Terms, and turn on text alerts yourself, on your own phone.

- **Delivery.** Devices you buy from us are delivered in person by us or a sales representative, or, where available, shipped to you. Risk of loss passes to you on delivery — when you sign for a Device delivered in person, or when a shipped Device reaches your address. Title passes when you have paid in full.
- **Inspection.** Look each Device over at delivery. If one is damaged, or becomes damaged later, follow the Battery Safety Statement and call us.
- **Sending a Device back.** When a Device needs to come back to us, for any reason, call us first. We will either send you packaging and a prepaid label or arrange to collect the Device, at our choice and at no charge. Ship a Device only in packaging we supply. Never ship a damaged Device — follow the Battery Safety Statement, and we will collect it. For warranty service, the Warranty also applies.

8. Returns

This section applies to Devices and accessories bought from us — directly, through a sales representative, or online — and its refunds are of what you paid us. If you bought from a reseller, returns and refunds are handled by the reseller under its terms of sale.

8.1 Returns within 15 days

You may return any Device or accessory within 15 days after delivery, for any reason. There is no restocking fee.

- Call or email us to start a return. The Device comes back to us at no charge, as Section 7 describes. An accessory that contains no battery may be mailed back instead; we will tell you where to send it and pay the postage.
- Returned items must be in substantially the condition we delivered them in, apart from normal installation.
- We refund what you paid for the returned items, including any sales tax, within 10 business days after we collect or receive them — to your card if you paid by card, or by check if you paid by check or in cash.
- If you keep some of the Devices from a multi-Device order and return the rest, the Devices you keep are repriced at the Price List price for the number you kept, and your refund is reduced by the difference.
- If you registered a returned Device in the app, we keep one month's subscription fee for it; if you prepaid a year for it, we refund the prepayment less one month at the monthly rate. If you never registered it, you owe no subscription fee for it.

8.2 Devices that do not activate

If a Device does not achieve Activation within 15 days after delivery, tell us within that time and we will work with you to find the cause. If it still cannot be activated:

- it comes back to us at no charge, as Section 7 describes;
- if the Device is at fault, we repair or replace it, as we would under the Warranty; and
- if network coverage at the site is the cause, we refund what you paid for it, including any subscription fee.

You owe no subscription fee for a Device that never achieves Activation. This section applies even though network coverage is otherwise excluded from the Warranty. After those 15 days, a Device that will not connect is handled under the Warranty.

8.3 Devices you no longer want

Warranty service and damaged Devices are covered by the Warranty and the Battery Safety Statement. Any other Device you no longer want after the 15-day return period comes back to us at no charge, as Section 7 describes, so that it is disposed of properly. No refund is due for a Device returned under this section.

9. Your Subscription

You subscribe to the Subscription Services one Device at a time. Each mobile number has one account, and an account may hold several Devices.

- **What it covers:** the Subscription Services and our support.
- **When it starts:** a Device's subscription starts on the day you register it in the app.
- **Price:** a monthly fee per Device, at the rate on the Price List. The rate depends on how many Devices have an active subscription on your account — the more active Devices, the lower the rate for each. Devices on different accounts are not counted together. When the number of active Devices on your account changes, each Device's rate changes from that Device's next billing date.
- **Billing:** each Device is billed in advance, plus any sales tax that applies, on the day you register it, and again on the same day each month — or on the last day of any month that has no such day — to the card you keep on file with our payment processor.
- **Annual prepayment:** you may prepay a year for a Device at the discount on the Price List; it renews on the same date each year. **A prepaid year is not refundable**, except as Sections 1.2 and 8 provide.
- **Automatic renewal:** each Device's subscription renews automatically each month, or each year if prepaid, until you cancel. The renewal terms are shown on your invoice and in the app where you subscribe.
- **Cancelling:** you may cancel one Device's subscription, or all of them, at any time by calling or emailing us. Cancellation takes effect at the end of that Device's current billing period. **We do not refund any part of a billing period, monthly or annual**, except as Sections 1.2 and 8 provide.
- **Price changes:** we will tell you at least 30 days before a subscription price increase takes effect, and you may cancel before it does. A change in your rate because the number of active Devices on your account changed is not a price increase.
- **Failed payments:** if a payment fails, we will tell you, and you have 15 days to fix it. After that, we may suspend the Subscription Services for the affected Devices, and you remain responsible for amounts owed. **A Device with a suspended subscription does not report and does not send Alerts.**

- **Your Ranch Data after you cancel:** see the Privacy Policy.

10. Your Ranch Data

10.1 You own it

Your Ranch Data belongs to you. We hold it for you, and we claim no ownership of it.

10.2 What you allow us to do with it

You give us permission to host, process, transmit, back up, and display your Ranch Data to operate, support, and improve the Service, as described in the Privacy Policy. This permission ends when your Ranch Data is deleted.

10.3 Aggregated information

You also give us permission to combine your Ranch Data with other customers' data to create aggregated information, and to keep, use, publish, sell, license, and trade that aggregated information — in each case only as described in the Privacy Policy. Aggregated information that meets the Privacy Policy's requirements is not your Ranch Data, belongs to RanchOn, and is not deleted when your Ranch Data is. This permission continues after these Terms end.

10.4 Everything else about your data

What we collect, how we use and share it, how long we keep it, how you export it, and how you have it deleted are described in the Privacy Policy.

11. Installing and Using a Device

Install, site, power, operate, and maintain each Device as the Installation Guide describes, and follow the Battery Safety Statement. The Warranty states the conditions that apply to coverage. Not following these documents can void Warranty coverage and can create a safety hazard.

12. Acceptable Use

Do not:

- reverse engineer, decompile, or try to extract firmware or source code from a Device, except where the law does not allow us to restrict it;
- resell the Subscription Services, or provide them to others as a commercial monitoring service;
- interfere with the Service, try to gain unauthorized access, or probe our systems;
- use the Service unlawfully or in a way that breaks a network provider's rules;
- remove or alter trademarks, serial numbers, or regulatory labels;
- open, modify, or repair a Device except as the Battery Safety Statement permits; or
- present Readings in a regulatory filing, a water-rights proceeding, or a lawsuit as anything other than what they are, without disclosing their source and limitations.

13. Suspension and Termination

- **You** may cancel at any time under Section 9.
- **We** may suspend or close your account for non-payment, breach of these Terms, or activity that threatens the Service or other customers. Where practical, we will give notice and a chance to fix the problem.
- **A suspended or closed account does not report and does not send Alerts.** Your Devices are unmonitored from the moment the Subscription Services stop.
- Sections 10.3, 16, 17, 18, and 21, and any other terms that by their nature should, continue after these Terms end.

14. Software and Firmware

- Device firmware and the RanchOn mobile app are licensed, not sold. You get a limited, revocable, non-exclusive, non-transferable license to use them with your Devices while your subscription is active.
- **Firmware updates.** When a Device needs a firmware update, we will either contact you to arrange it or apply it over the air, at our discretion. Updates may change how a Device behaves.
- **Required updates.** If we tell you an update is required, let us apply it promptly. We are not responsible for problems a required update would have prevented, and we may stop supporting a Device that has not received one.
- Device firmware and the app may include third-party components licensed under their own terms.
- The RanchOn mobile app is also subject to the terms of the app store you got it from.

15. Companies We Use

As of the effective date, these companies help us provide the Service:

Role	Company
Cloud platform	ThingsBoard
Text-message delivery	Twilio
Card payments and receipts	Helcim
Support email	Google Workspace
Cellular networks	AT&T, T-Mobile, and Verizon
Satellite network	Skylo

We may change these companies. We will keep this list current, and replacing one company with another in the same role is not a material change to these Terms. We remain responsible for your information as the Privacy Policy describes, but we are not responsible for outages, delays, or performance failures of these companies' networks and platforms, or for their own terms.

16. Warranty

Devices and accessories are covered by the RanchOn TankBoss Two-Year Limited Warranty, a separate document that states who and what it covers. Nothing in these Terms limits, reduces, or changes that warranty.

EXCEPT AS STATED IN THE RANCHON TANKBOSS TWO-YEAR LIMITED WARRANTY, AND TO THE FULLEST EXTENT THE LAW ALLOWS, THE SUBSCRIPTION SERVICES, READINGS, AND ALERTS ARE PROVIDED “AS IS” AND “AS AVAILABLE,” WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. WE DO NOT WARRANT THAT THE SUBSCRIPTION SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE, OR THAT ANY READING OR ALERT WILL BE ACCURATE, TIMELY, OR DELIVERED. This section does not disclaim any implied warranty that applies by law to a Device or an accessory, or limit it beyond the limits stated in the Warranty.

17. Limitation of Liability

TO THE FULLEST EXTENT THE LAW ALLOWS:

(a) **NO INDIRECT OR CONSEQUENTIAL DAMAGES.** RANCHON WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, REVENUE, DATA, OR BUSINESS OPPORTUNITY, ARISING OUT OF OR RELATING TO A DEVICE, THE SERVICE, OR THESE TERMS, UNDER ANY THEORY — CONTRACT, WARRANTY, TORT INCLUDING OUR OWN NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE — EVEN IF WE WERE TOLD THEY WERE POSSIBLE.

(b) **LIVESTOCK AND PROPERTY.** WITHOUT LIMITING (a), RANCHON WILL NOT BE LIABLE FOR THE DEATH, INJURY, ILLNESS, LOST CONDITION, OR LOST VALUE OF LIVESTOCK; FOR LOSS OF CROPS, FORAGE, OR PASTURE; FOR DAMAGE TO WELLS, PUMPS, TANKS, OR OTHER EQUIPMENT; FOR WATER LOSS, OVERFLOW, OR WATER DAMAGE; OR FOR ANY OTHER PROPERTY DAMAGE OR BUSINESS INTERRUPTION, ARISING FROM A DEVICE FAILURE, AN INACCURATE READING, OR AN ALERT THAT WAS NOT GENERATED, NOT DELIVERED, DELAYED, OR NOT RECEIVED, INCLUDING WHERE OUR OWN NEGLIGENCE CAUSED OR CONTRIBUTED TO IT.

(c) **CAP.** OUR TOTAL LIABILITY FOR ALL CLAIMS ARISING OUT OF OR RELATING TO DEVICES, THE SERVICE, OR THESE TERMS WILL NOT EXCEED THE AMOUNTS YOU PAID US FOR DEVICES AND SUBSCRIPTION SERVICES IN THE 12 MONTHS BEFORE THE EVENT GIVING RISE TO THE CLAIM, UNDER ANY THEORY, INCLUDING OUR OWN NEGLIGENCE.

(d) **WHAT THIS DOES NOT LIMIT.** Nothing in these Terms limits your remedies under the Warranty, or excludes or limits liability for death or personal injury caused by our negligence, for fraud, for gross negligence or willful misconduct, or for anything else the law does not allow us to limit.

Nothing in these Terms waives any right you have under the Texas Deceptive Trade Practices-Consumer Protection Act, and any such waiver would be void.

(e) **BASIS OF THE BARGAIN.** The prices of Devices and the Subscription Services reflect this allocation of risk, and we would not offer them on these terms without it.

(f) **THESE EXCLUSIONS AND LIMITS APPLY EVEN IF A LIMITED REMEDY IN THESE TERMS OR THE WARRANTY FAILS OF ITS ESSENTIAL PURPOSE.**

18. Indemnification

You will defend, indemnify, and hold harmless RanchOn and its members and employees against third-party claims, and the resulting losses, costs, and reasonable attorneys' fees, arising from your use of the Service in breach of these Terms; your installation, siting, or electrical work; your use of Readings or Alerts as a control input contrary to Section 4.3; or your violation of law or of anyone else's rights.

19. Changes to the Service and End of Service

- We may add, change, or remove features. We will not materially reduce the core monitoring and alert functions during a paid period without notice and the option to cancel.
- **Maintenance.** We will give advance notice of planned maintenance where practical. Devices keep reporting during cloud-platform maintenance, but Readings sent while the platform is unavailable may be delayed or lost, and Alerts may not be sent until it is available again.

- **19.3 End of service.** If we discontinue the Subscription Services for a generation of Devices, or a network change makes a generation unsupportable, we will give you at least 12 months' notice, a way to export your Ranch Data, and a migration path to a supported Device or service, on terms we will describe in that notice.

20. Force Majeure

Neither of us is liable for failing to perform because of causes beyond reasonable control, including weather, drought, fire, flood, power failure, network or carrier outage, cloud-platform failure, labor disruption, supply shortages, government action, or acts of God. This does not excuse paying amounts already owed.

21. Disputes

21.1 Governing law

These Terms are governed by Texas law, without regard to conflict-of-laws rules. The UN Convention on Contracts for the International Sale of Goods does not apply.

21.2 Talk to us first

Before filing anything, contact us using the details at the end of these Terms with a written description of the problem and what you want. We will try to resolve it within 30 days.

21.3 Where disputes are decided

Any dispute not resolved under Section 21.2 will be decided only in the state or federal courts of Texas, in a county where venue is proper under Texas law, and both of us consent to jurisdiction there. Either of us may bring a claim within a Texas justice court's jurisdiction in that court.

EACH OF US KNOWINGLY AND VOLUNTARILY WAIVES ANY RIGHT TO A JURY TRIAL IN ANY DISPUTE ARISING OUT OF OR RELATING TO THESE TERMS, A DEVICE, OR THE SERVICE.

CLAIMS MAY BE BROUGHT ONLY INDIVIDUALLY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY CLASS, COLLECTIVE, OR REPRESENTATIVE ACTION.

21.4 Time limit for claims

Any claim arising out of or relating to these Terms, a Device, or the Service must be brought within two years after it arises, unless the law requires a longer period.

22. General

- **Entire agreement.** These Terms and the Related Documents are the entire agreement between us on their subject and replace earlier discussions, quotes, and sales presentations. In accepting them, you are not relying on any statement or promise that is not in them.
- **Your rights under the law.** If you buy for personal, family, or household use, you may have rights under federal or state consumer-protection law that these Terms cannot limit. Nothing in these Terms limits them.

- **Severability.** If any part is unenforceable, the rest stays in force, and that part is narrowed only as much as needed.
- **No waiver.** Not enforcing a term once does not waive it.
- **Assignment.** You may not transfer these Terms without our consent, except to someone who takes over your ranching operation and accepts them in full. We may transfer them as part of a merger, acquisition, or sale of assets.
- **Notices.** We send notices by text to your account number, by email to the address on your billing record, or in the app. You send notices to us using the details at the end of these Terms.
- **Relationship.** Nothing here creates a partnership, agency, joint venture, or employment relationship.
- **Trademarks.** RanchOn™ and TankBoss™ are trademarks of RanchOn, LLC. These Terms give you no right to use them.
- **Headings** are for convenience and do not affect meaning.

23. Related Documents

Read these Terms with the RanchOn Privacy Policy, the RanchOn TankBoss Two-Year Limited Warranty, the RanchOn TankBoss Battery Safety Statement, and the RanchOn TankBoss Installation Guide. Each subject has one home: these Terms govern subscription, data, and alert services, including your ownership of your data; the Privacy Policy states what information RanchOn collects and how it is used, shared, and kept; the Warranty states what is covered and on what conditions; the Installation Guide states how to site, mount, commission, and maintain a Device; and the Battery Safety Statement states battery specifications and what to do when something is wrong with a Device. Where a subject belongs to another document, these Terms name that document rather than restating it.

Prices and fees are set by the TankBoss Price List. Anything not assigned to another document is governed by these Terms. If these documents ever conflict, the document that is home to the subject controls.

Contact. RanchOn, LLC Customer Support • 512-987-7719 • support@ranchonllc.com • 4506 N CR 412, Loraine, Texas 79532

Questions about these Terms, cancellation requests, and disputes under Section 21 go to the same place.

Document History

Version	Date	Summary of changes
1.0	October 13, 2026	First released version.

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